

FLP2

## Leadership Skills

**3 Days**

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Alternative problem-solving skills are the basis for leadership success in contemporary organizations. Participants work on alternate problem-solving skills while learning the subtle nuances of employing and developing emotional intelligence. Appreciative inquiry is emphasized through the development of emotional intelligence responses using real-life scenarios, interpretation, application and evaluation.

### PRE-COURSE PREPARATION

- Complete a short emotional intelligence self-assessment that introduces the domains of emotional intelligence
- Read through a provided case study which will later be used in group work

### WHO SHOULD ATTEND

- Managers, supervisors or team leaders
- Those looking to build a high-performing team
- Those aspiring to a supervisory or managerial role and would like a better grasp of what is expected of them as a leader

## COURSE OUTLINE

### Problem-Solving through Appreciative Inquiry

- Creating opportunities from challenges
- Traditional problem-solving versus appreciative inquiry
- Application of creativity in the appreciative inquiry process

### Changing Perspectives

- Techniques for identifying issues and problem-solving
- Identify appropriate forms of decision-making for selected problems and issue

## ABOUT FUNDAMENTALS OF LEADERSHIP CERTIFICATE PROGRAM

The Fundamentals of Leadership program delivers comprehensive, hands-on professional development in the theories, methodologies and approaches in practice by effective leaders today.

Developed in consultation with experienced leaders and subject matter experts, the program offers knowledge, skills and approaches that are applicable across public and private sectors and will be invaluable to anyone wanting to advance their career.

### Complete the series of three courses to earn an Algonquin College certificate

- FLP1: Effective Interpersonal and Organizational Communication
- FLP2: Leadership Skills
- FLP3: Building a Performance Culture

*Algonquin College Professional Training specializes in industry-focused training solutions that equip employees with the knowledge, skills and expertise needed to succeed in their day-to-day work, to advance in their careers and to build organizational capacity.*

## HOW TO REGISTER

- CALL** 1.833.282.6852
- EMAIL** [training@algonquincollege.com](mailto:training@algonquincollege.com)
- ONLINE** [acprofessionaltraining.com](http://acprofessionaltraining.com)