

FMP4

## Leadership and Strategy

**3 Half-Days**

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Effective strategies require facility managers to be able to integrate people, place and process. They must be able to align the facility portfolio and functionality with its organization's missions and available resources.

### LEARNING OBJECTIVES

**At the end of this course, you will be able to:**

- Apply the appropriate tools and requirements to complete the inputs, processes, and outputs in creating a strategic plan
- Apply leadership theories, change management and communication planning to the FM role
- Apply leadership best practices when managing people within the FM organization
- Manage compliance with organizational policies and procedures through facility management leadership

### KEY TOPICS COVERED

- Plan Strategically
- Lead the FM Organization
- Manage the FM Organization
- Influence the Demand Organization

### MATERIALS AND FEES

The course fee includes comprehensive print materials, interactive online study tools and access to the IFMA final assessments. Access to the program expires two years from the date it was activated.

## ABOUT IFMA™ FACILITY MANAGEMENT PROFESSIONAL (FMP) CREDENTIAL PROGRAM

The IFMA™ FMP credential program is designed to meet industry needs and provide a standardized, consistent and high-quality learning experience.

**There are four courses in the IFMA™ FMP Credential Program, and they can be taken in any order:**

1. Operations and Maintenance
2. Project Management
3. Finance and Business
4. Leadership and Strategy

In order to register for all four courses at once, or to register with the IFMA™ Member discount, please contact us directly at [training@algonquincollege.com](mailto:training@algonquincollege.com) or call 1.833.282.6852.

## HOW TO REGISTER

**CALL** 1.833.282.6852  
**EMAIL** [training@algonquincollege.com](mailto:training@algonquincollege.com)  
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